

Machinists Union Reaches Tentative Agreement at Southwest Airlines



The IAM is pleased to report that it has reached a strong new tentative agreement at Southwest Airlines for approximately 7,000 IAM-represented Customer Service Employees (Customer Representatives, Customer Service Agents, Source of Support Representatives).

The IAM negotiating committee is working diligently to finalize the tentative agreement language.

Additional information and materials will be forthcoming.

"I am incredibly proud of our negotiating committee and our membership at Southwest Airlines," said IAM District 142 President and Directing General Chair Dave Supplee. "IAM members at Southwest Airlines are constantly recognized for creating a top-notch experience for customers. This tentative agreement reflects upon our members' commitment to service."

"This is a tentative agreement that will place our members at Southwest Airlines back at the top of the industry," said Richard Johnsen, IAM Chief of Staff to the International President. "The IAM negotiating committee deserves the credit for fighting to ensure our members at Southwest Airlines receive the wages and benefits they bargained for at the negotiating table. I am extremely proud of our members and the negotiating committee for their patience during this process."

Our members are an integral part of Southwest, and this agreement shows their value.”

“Our negotiating committee stood in solidarity in our efforts to get the best deal for our members at Southwest Airlines,” said IAM Airline Coordinator Tom Regan. “This contract will serve as a model for the industry. Members had many challenges in 2020 due to one of the worst pandemics in our nation’s history. We hope that this new tentative agreement will be a shining example for the rest of the industry.”